

# Cambridge International AS & A Level

# PSYCHOLOGY

Paper 4 Specialist Options: Application and Research Methods

9990/42

February/March 2024

1 hour 30 minutes



You must answer on the enclosed answer booklet.

You will need: Answer booklet (enclosed)

# INSTRUCTIONS

- Answer **five** questions in total:
  - Answer questions from **two** options. Section A: answer **four** questions. Section B: answer **one** question.
- Follow the instructions on the front cover of the answer booklet. If you need additional answer paper, ask the invigilator for a continuation booklet.

### INFORMATION

- The total mark for this paper is 60.
- The number of marks for each question or part question is shown in brackets [].

This document has 8 pages. Any blank pages are indicated.

### Section A

Answer questions from two options in this section.

### **Clinical Psychology**

Answer all questions if you have studied this option.

- 1 From the key study by Grant et al. (2008) on treating gambling disorder with drugs and placebo:
  - (a) Explain what is meant by a double-blind, placebo-controlled trial as used in this study. [4]
  - (b) Suggest one effect if a double-blind trial had not been used in this study. [2]
  - (c) Explain two strengths of conducting placebo-controlled trials in studies of gambling disorder. [4]
- 2 Generalised anxiety disorder can be assessed using the GAD-7.
  - [2] (a) Outline how answers are scored on the GAD-7 scale.
  - (b) Suggest how the validity of the GAD-7 could be tested. [2]
  - (c) Explain one strength and one weakness of the GAD-7 scale. [4]

### **Consumer Psychology**

Answer all questions if you have studied this option.

3 From the key study by North et al. (2003) on musical style and restaurant customers' spending:

	(a)	(i)	Outline <b>two</b> variables within the restaurant that were controlled, other than the muCDs.	usic [2]
		(ii)	Describe how counterbalancing was used in this study.	[2]
	(b)	Sug	gest one effect if counterbalancing had not been used in this study.	[2]
	(c)	Exp	plain <b>two</b> strengths of controlling the music CDs.	[4]
4	Menu item choice can be affected by both primacy and recency.			
	(a)	Exp	lain what is meant by primacy in relation to menu item choice.	[2]
	(b)	Suggest one feature of a menu that might affect item choice, other than primacy or recency.		ncy.

(c) Explain one strength and one weakness of conducting a study on menu item choice in a laboratory.

[4]

[2]

### **Health Psychology**

Answer **all** questions if you have studied this option.

- **5** From the key study by Yokley and Glenwick (1984) on improving medical adherence using community interventions:
  - (a) (i) Describe **one** cause of confounding identified by Yokley and Glenwick. [2]
    - (ii) Explain what was done in the study by Yokley and Glenwick to prevent confounding. [2]
  - (b) Suggest **one** strategy for promoting health that could be used to improve medical adherence, other than the strategy used by Yokley and Glenwick. [2]
  - (c) Explain two strengths of conducting field experiments to study participation in immunisation interventions in communities. [4]
- 6 (a) Explain what is meant by 'mirror treatment' for phantom limb pain. [2]
  - (b) Suggest one biological/biochemical way in which phantom limb pain can be treated. [2]
  - (c) Explain two strengths of mirror treatment for phantom limb pain. [4]

### **Organisational Psychology**

Answer **all** questions if you have studied this option.

- 7 From the key study by Claypoole and Szalma (2019) on electronic performance monitoring:
  - (a) Describe how the **two** forms of electronic presence were used in this study. [4]
  - (b) Suggest **one** way in which worker performance could be monitored, other than electronic presence. [2]
  - (c) Explain one strength and one weakness of conducting a study on electronic performance monitoring, using students as participants. [4]
- 8 (a) Describe how data was collected in **one** study about the impact of the design of the work environment on people who work in open plan offices (e.g. Oldham and Brass, 1979). [2]
  - (b) Suggest how **one** job characteristic might be affected by a move to a different type of office. [2]
  - (c) Explain one strength and one weakness of the way that data was collected in the study you described in part (a). [4]

# Section B

# Answer **one** question from this section.

### **Clinical Psychology**

9	(a)	Plan a covert observation to investigate the effectiveness of covert sensitisation for treating kleptomania.			
		You •	r plan must include details about: structured observation or unstructured observation steps for making the study reliable.	[10]	
	(b)	For	one piece of psychological knowledge on which your plan is based:		
		(i)	Describe this psychological knowledge.	[4]	
		(ii)	Explain how you used <b>two</b> features of this psychological knowledge to plan your stu	ıdy. [4]	
	(c)	(i)	Explain <b>one</b> reason for your choice of structured observation or unstructured observati	on. [2]	
		(ii)	Explain <b>one</b> strength of using covert observation in your study.	[2]	
		(iii)	Explain one reason for your choice of steps for making the study reliable.	[2]	

# **Consumer Psychology**

- **10** Wayfinding is affected by factors such as signs and 'you are here' maps.
  - (a) Plan a study using a questionnaire to investigate whether the use of signs is more effective than 'you are here' maps when wayfinding in a shopping mall.

Your plan must include details about:

	•	sampling technique question format.	[10]
(b)	For	one piece of psychological knowledge on which your plan is based:	
	(i)	Describe this psychological knowledge.	[4]
	(ii)	Explain how you used <b>two</b> features of this psychological knowledge to plan your st	udy. [4]
(c)	(i)	Explain <b>one</b> reason for your choice of sampling technique.	[2]
	(ii)	Explain one weakness of your choice of sampling technique.	[2]
	(iii)	Explain one reason for your choice of question format.	[2]

### **Health Psychology**

**11 (a)** Plan a field experiment to investigate which psychological treatment is the **most** effective for managing pain.

Your plan must include details about:

- experimental design
- directional or non-directional hypothesis.
  [10]
- (b) For one piece of psychological knowledge on which your plan is based:
  - (i) Describe this psychological knowledge. [4]
  - (ii) Explain how you used **two** features of this psychological knowledge to plan your experiment. [4]
- (c) (i) Explain one reason for your choice of experimental design. [2]
  - (ii) Explain one weakness of your choice of experimental design. [2]
  - (iii) Explain one reason for your choice of directional or non-directional hypothesis. [2]

### **Organisational Psychology**

- **12** Within each 24-hour period, workers in different offices have different work patterns: workers in Office A work 8 hours (9am–5pm); workers in Office B work 8 hours flexitime.
  - (a) Plan a study using an interview to investigate which work pattern gives workers more job satisfaction.

[10]

Your plan must include details about:

- interview technique
- question scoring/interpretation.
- (b) For one piece of psychological knowledge on which your plan is based:

(i)	Describe this psychological knowledge.	[4]
(ii)	Explain how you used <b>two</b> features of this psychological knowledge to plan your s	tudy. [4]
(c) (i)	Explain <b>one</b> reason for your choice of interview technique.	[2]
(ii)	Explain <b>one</b> weakness of your choice of interview technique.	[2]
(iii)	Explain one reason for your choice of question scoring/interpretation.	[2]

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