



Cambridge International Examinations

Cambridge International General Certificate of Secondary Education

CANDIDATE NAME		
CENTRE NUMBER	CANDIDATE NUMBER	

BUSINESS STUDIES

0450/21

Paper 2 May/June 2018

1 hour 30 minutes

Candidates answer on the Question Paper.

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name in the spaces at the top of this page.

Write in dark blue or black pen.

You may use an HB pencil for any diagrams, graphs or rough working.

Do not use staples, paper clips, glue or correction fluid.

DO **NOT** WRITE IN ANY BARCODES.

Answer all questions.

The Insert contains the case study.

The business described in this question paper is entirely fictitious.

At the end of the examination, fasten all your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.

The total number of marks for this paper is 80.

This syllabus is approved for use in England, Wales and Northern Ireland as a Cambridge International Level 1/Level 2 Certificate.

This document consists of 10 printed pages and 2 blank pages.



Way 1:	(a)	Identify and explain two ways a business plan could have helped Peter when setting up Vogm.	alue'
Way 2: Explanation:		Way 1:	
Way 2: Explanation:			
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[8]			
[0]			[8]

Consider the following three roles of marketing in Peter's business. Which one of these is most important role? Justify your answer.					
	Identify customer needs:				
	Satisfy customer needs:				
	Build customer relationships:				
	Conclusion:				

(a) Identify and explain four reasons why making a profit is important to Peter.

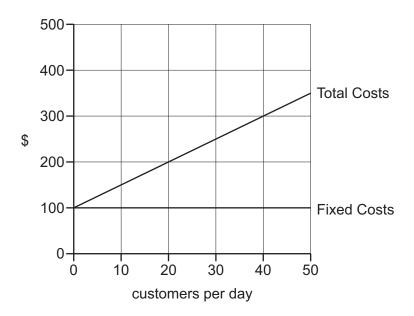
Reason 1:	
Explanation:	
Reason 2:	
Explanation:	
Reason 3:	
Explanation:	
Reason 4:	
Explanation:	
	[8]

2

Peter is considering the following two options. Recommend which option he should ch Justify your answer.				
	Employ his own personal trainers:			
	Charge a fixed fee to personal trainers who work for themselves to use VC's facilities			
	Charge a fixed fee to personal trainers who work for themselves to use VG's facilities with their clients:			
	Recommendation:			

(a)	Identify and explain two legal controls that could affect Peter when recruiting and employing workers.
	Legal control 1:
	Evaluation:
	Explanation:
	Legal control 2:
	Explanation:

(b) (i) Refer to Appendix 2. Complete the break-even chart below by drawing the Total Revenue line



[1]

(ii) Identify the break-even number of customers per day.

.....[1]

(iii) Consider the following **two** ways Peter could use to try to increase profit. Recommend which way he should choose. Justify your answer.

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Reduce variab	ole costs:	 	
?ecommenda	tion:		
(Coommonad		 	

(a)	Identify and explain one advantage and one disadvantage of leasing all the equipment u in the business.	sed
	Advantage:	
	Explanation:	
	Disadvantage:	
	Explanation:	
	·	
		[8]
		[~]

Consider how the following three changes will affect VG. Which one will have the bigges effect on the business? Justify your answer.					
A multinational chain of luxury gyms recently set up in country X:					
There is an increased proportion of elderly people in the population:					
Interest rates have increased:					
Conclusion					
Conclusion:					

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